Medical Billing Professionals Support Suite

Changes to On-Demand and Insurance Verification Services

2017-08-06 - Medical Billing Professionals - Comments (0) - General

Changes to On-Demand and Insurance Verification Services

With the introduction of our new Platinum Service, we will be making the following changes:

- **We will be eliminating our On-Demand Follow Up Service**
  - Remember, follow-up of open and denied claims is automatically included for our Platinum Service providers.
- **The Insurance Verification Service will only be available for providers enrolled for the new Platinum Service.**
  - If you are enrolled for our Premium or PremiumPlus Service and do need our insurance verification service, you will want to switch to the Platinum Service.

REMEMBER, the new Platinum Service includes all of the below:

- Claim Submission
- Posting of Insurance and Patient Payments
- Follow-up of open and denied claims
- Insurance Verification for new patients
- Authorization and Benefit Tracking

For more information about our Platinum Service, visit: https://www.mbpros.com/platinumservice.html.

Thanks,

Steve