

# Medical Billing Professionals Support Suite

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## Comcast Outage Affecting Medisoft Network

2017-02-10 - Medical Billing Professionals - Comments (0) - General

We have been advised that Comcast is having signal issues in our area that is affecting speed and connectivity of our Medisoft Network.

If you are working in Medisoft and become frozen OR if you have trouble connecting, keep trying. Comcast has not advised when this signal issue in our area will be resolved.

In the next week or so we will be moving to Verizon Fios. With Fios, we will have better connectivity and should not encounter signal issue problems like we are having with Comcast now.

Thanks for your understanding.

Steve