

# Medical Billing Professionals Support Suite

News > General > Important Info Regarding Insurance Verifications for Platinum Service Providers

---

## Important Info Regarding Insurance Verifications for Platinum Service Providers

2019-10-07 - Medical Billing Professionals - Comments (0) - General

## Important Info Regarding Insurance Verifications for Platinum Service Providers

For our Platinum Service Providers, insurance verifications have been performed by my daughter. However, she will be out on maternity leave through early December.

During this time I will be doing the verifications, usually by the next business day. HOWEVER, when I am traveling to conferences, NO INSURANCE VERIFICATIONS will be performed during that time. If time is of the essence for verifications during this period of my daughter's maternity leave (especially when I am out of town at a conference), your office should verify benefits yourself.

For example, this week I will be out of the office Tuesday-Friday at a conference and next week I will also be out Tuesday-Friday at another conference. If you need to have benefits verified during this time, you should verify benefits yourself.

Thanks,

Steve