

Medical Billing Professionals Support Suite

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Increase in OfficeAlly Non-Par Monthly Fee For Medisoft Basic Service Providers

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THIS NOTICE IS ONLY FOR OUR MEDISOFT NETWORK BASIC SERVICE PROVIDERS. THIS NOTICE DOES NOT APPLY TO OUR PREMIUM, PREMIUMPLUS OR PLATINUM SERVICE PROVIDERS. Providers should access the Payer List page at www.officeally.com to see which payers are consider par payers and which ones are non-par payers. OfficeAlly has DRAMATICALLY increased the number of non-par payers.

See below notice from OfficeAlly:

Thank you for using Office Ally!

You are receiving this email because you have an Office Ally Account with SFTP connectivity and have submitted claims through Office Ally in 2018.

Since the inception of the Non-Par Claim Fee almost 2 decades ago, it has remained at the rate of \$19.95. Due to ongoing changes in our industry, reimbursement cuts by Payers/Trading Partners, and the rising cost of keeping up with government rules and regulations, it has become necessary for Office Ally to increase the Non-Par Claim Fee in order to continue to provide quality clearinghouse services to our valued customers.

Effective October 1, 2018, the Non-Par Claim Fee will increase from \$19.95 to \$35.00/month.

As a reminder, the Non-Par Claim Fee is only charged for months where your total claim volume submitted through Office Ally is 50% or more to Non-Par Payers (per our Payer List). If more than 50% of your total claim volume submitted through Office Ally is to Par Payers (per our Payer List), you would not be charged the Non-Par Claim Fee.

We hope you agree the service Office Ally provides is still a great value and we thank you for understanding that this price increase means that we can continue to maintain the superior standard of our products and services for the coming years.

By continuing to use Office Ally, you understand that the Non-Par Claim Fee will increase to \$35.00/month effective October 1, 2018 and that you will be assessed this fee if your Non-Par claim volume is greater than or equal to 50% of your total claim volume in a month.

To avoid being charged the Non-Par Claim Fee, simply ensure that over 50% the claims you submit through Office Ally are to Par Payers.