

# Medical Billing Professionals Support Suite

News > General > Intermittent Connectivity to Network

---

## Intermittent Connectivity to Network

2017-02-06 - Medical Billing Professionals - Comments (0) - General

As a follow up to the News post this morning about slowness connecting to the network, many users are unable to connect at all. It appears this issue is intermittent as some users can connect and others cannot. The problem appears related to the faulty Comcast modem/router.

Our IT people are looking into this. In the meantime the best suggestion if you cannot connect is to reboot and keep trying to connect.

Sorry for the inconvenience.

Steve