Medical Billing Professionals Support Suite

Medisoft Network To Be Unavailable Sunday January 29th between 1:00 and 3:00 PM Eastern Time

2017-01-25 - Medical Billing Professionals - Comments (0) - General

We have been experiencing intermittent outages with our Internet service. Comcast has discovered that the problem is with their modem as they are experiencing a poor Downtream Power Level that causes the outage.

Therefore, they will be replacing our cable modem this Sunday, January 29th between 1:00 and 3:00 PM (Eastern Time). At that time the network will be down.

In the meantime, you may experience intermittent outages over the next few days due to the problem with the Comcast modem. In advance, I apologize for any such inconvenience.

Steve