# Medical Billing Professionals Support Suite



# Medisoft Network Unavailable for Sunday, June 25th

2017-06-22 - Medical Billing Professionals - Comments (0) - General

## Medisoft Network Unavailable Sunday, June 25th

The Medisoft Network will be unavailable Sunday, June 25th as we will be moving to new servers.  Providers will be unable to access Medisoft on Sunday.

**END OF vWORKSPACE:**  As we previously advised, Dell has sold it's software division and vWorkspace is being killed off.  With our move to new servers, we will be introducing a new way of connecting to the network.

- Assuming our IT people are successful in moving the network on Sunday, after the move is complete providers will NOT be able to connect via vWorkspace.  We will post information in the News section of the Support Suite advising of the new method of connectivity.  Thus, it is imperative that you check the News section of the Support Suite (as you should be doing every day).
- If our IT people are not able to complete the move to the new network on Sunday, you will be able to connect via vWorkspace.  Again, information will be published in the News section of the Support Suite.
- BE SURE TO NOTIFY ALL STAFF THAT THEY SHOULD CHECK THE NEWS SECTION OF THE SUPPORT SUITE MONDAY MORNING (June 26th) TO READ ABOUT THE NEW METHOD OF CONNECTIVITY.

Thanks,
Steve