

Medical Billing Professionals Support Suite

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For our providers who access Medisoft on our network, we have upgraded to Medisoft Version 22 Service Pack 1. Among the changes providers will see a new field on the Policy 1, 2 and 3 tabs of the case.

The Policy Number field has been renamed to Policy Number/MBI. If the payer is Medicare, Medisoft will ensure that the ID # is in a format to match EITHER the legacy Medicare ID or the new MBI. If what you enter does not match either format, you will see a warning sign below the Policy Number/MBI field.

Although either the current Medicare ID or the new MBI is allowed on claims now, as of April, 2019 all claims must have the new MBI. For our Basic Service providers you can turn on an Account Alert Setting in Program Options now to ensure that you request the patient's new MBI when the patient checks in.

Thanks,
Steve