Medical Billing Professionals Support Suite

New Added Security in Medisoft

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NEW ADDED SECURITY IN MEDISOFT

This notice is for our clients who access Medisoft on our Network. Some practices keep Medisoft open even when you are not actively working in the program.

So as to ensure compliance with HIPAA, we will be enabling the Auto Log Off Feature in Medisoft.

By default, the program will automatically log you off after 15 minutes of inactivity.

If your office believes this is too short of a period of time, we can change it to any number up to 59 minutes. HOWEVER, we strongly encourage you for HIPAA compliance reasons to keep the default of 15 minutes.

If you still would like to change the number from 15 minutes, please submit a ticket and advise how many minutes you would like (up to 59) before Medisoft automatically logs you off.

Thanks,

Steve