

# Medical Billing Professionals Support Suite

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## Problem with Medisoft Reports

2017-06-05 - Medical Billing Professionals - [Comments \(0\)](#) - [General](#)

There was a problem with installing of Reports Professionals for Version 21 in Medisoft. As of now you will receive a pop-up box indicating that the program is disabled and that you have to Register the Program. EXIT from this pop-up.

We have notified our Medisoft Reseller of this error and are waiting to hear from them about having this problem resolved.

Once resolved we will post an update in the News section of the Support Suite. Until then you will be unable to run reports.

Sorry for the inconvenience.

Steve