Medical Billing Professionals Support Suite

Problem with Medisoft Version 26 Upgrade

2022-01-23 - Medical Billing Professionals - Comments (0) - General

For our clients who access Medisoft on our network, we have upgraded to Medisoft Version 26.

FIRST, there is a new password requirement that the password must be at least 8 characters long AND you can only use numbers and CAPITAL letters (no lower case). You will be prompted when you log in to create a new password.

HOWEVER, the second point is that there was a problem with the Medisoft upgrade and Medisoft closes once you log in with your new password. We are waiting for assistance from our Medisoft Reseller in fixing this problem but don't expect it to be resolved until Monday.

BECAUSE OF THIS WE ARE ASKING ALL NOT TO ATTEMPT TO CONNECT TO THE MEDISOFT NETWORK UNTIL WE PROVIDE AN UPDATE THAT THE ISSUE HAS BEEN FIXED.

Thanks,

Steve