Medical Billing Professionals Support Suite

Thanksgiving Holiday Schedule

2026-11-23 - Medical Billing Professionals - Comments (0) - General

Thanksgiving Holiday Schedule

We will of course be closed this Thursday, November 26th for Thanksgiving.

For Black Friday (November 27th), we will open be open for the below:

- For our TherapyNotes, Sessions Health and Jane App practices we will submit all billing that morning. **PROVIDERS SHOULD NOT SUBMIT BILLING ON THEIR OWN IN THEIR EMR ON THANKSGIVING OR BLACK FRIDAY.**
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  For our non-TherapyNotes, Sessions Health and Jane App practices, on Friday we will submit all billing received through 5:00 PM ET on Wednesday, November 25th.

  - Any billing received Wednesday evening, Thanksgiving Day or Black Friday will be submitted by Monday, November 30th at the latest.
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  There will be NO insurance verifications performed on Black Friday (most insurance payers are closed anyway). Any requests received on Wednesday, November 25th will be performed by us on Monday, November 30th.
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  There will not be responses to support tickets on Thanksgiving or Black Friday. We will reply to any tickets submitted these days by Monday, November 30th.

Thanks and I wish everyone a Happy and Safe Thanksgiving!

Steve